

# OUR POLICIES

## GENERAL

- We accept MasterCard, Visa, AMEX, Discover, and cash.
- All sales and Party/Private Deposits are FINAL.
- Sales on merchandise can be returned for store credit if in original packaging.
- Hours, rates, and policies are subject to change.
- No men can be present during the session (except during Lover's Moves and private parties).
- Video and still pictures are OK, but ONLY with instructor approval. Your classmate may not want their twerking on blast on Instagram ;)
- No nudity.
- You will need to sign a liability waiver at your first class.
- If you realize that you cannot attend a class, PLEASE ALWAYS, go into your account and cancel yourself out of the class to allow others to sign up for your spot.
- All classes require you to come with an open mind... try it, you'll like it!
- No shows to free events are not allowed to register freely for future free events. If they want to attend another free event, they will be placed on a waitlist and added if there is room on the day of the event.
- No audits, spectators, or children allowed in the classroom.
- No drop-ins to any class. You must pre-register.

# OUR POLICIES

## Cancellation Policy for In Person Group Classes

- Cancellations less than 24 hours prior to the class are considered Late Cancels and can be made up.
- Cancellations within 2 hours of class or not showing up for class without canceling are considered no-shows and cannot be made up..
- Weather related class cancellations are ONLY made if the MTA has issued a subway system train service shut down that affects class start time.

## Making Up Late Cancels

Follow these instructions to make up a late cancel.

- You must email ([info@fearless-revolution.com](mailto:info@fearless-revolution.com)) between midnight and 5pm the DAY BEFORE another class that you want to take (of equivalent value).
- If there are available spots, we will put you into the class and honor your previous payment/pass.
- Spots aren't guaranteed and are only considered CONFIRMED in the class if you receive a confirmation email saying so.
- If you miss the second class you will forfeit your make-up.
- This does not apply to no call or no shows or classes cancelled within 2 hours of start time.
- These can be made up, up to the date that the pass used for the late cancelled class expires.

# OUR POLICIES

## Cancellation Policy for Parties/Private:

- Deposits are non-refundable, and full payment is due 3 days before your class.
- Canceling a PARTY or PRIVATE more than 72 hours before the class allows you to use that deposit towards anything you like for 6 months.
- Canceling a PARTY (3+ ladies) within 72 hrs will result in loss of full payment. Canceling a PRIVATE same day will result in loss of payment.
- Changing the start time and/or length of a PARTY within 72 hours of that party is subject to availability and will result in an additional fee (the same amount as your deposit) for the new booking.
- For PARTIES To change your number of attendees into a different pricing group, you must notify us via email 4 days or more prior to party to change your final balance. Changes to a lower pricing and/or refunds are not permitted within 3 days of your party. Any increase to the next pricing bracket within 3 days will be charged to the card on file along with an additional \$25 surcharge.
- Canceling or changing a PRIVATE (1-2 ladies) within 72-24 hrs of class will result in a rescheduling fee when rescheduling that class (\$75 for 60 min private, \$125 for B J privates). Same day cancels cannot be made up.
- Weather related cancellations are ONLY made if the MTA has issued a subway system train service shut down that affects your start time.

# OUR POLICIES

## Cancellation Policy for Zoom Parties/Private:

- Payments are non-refundable. PARTIES: Deposits are non-refundable.
- Canceling a PARTY or PRIVATE more than 72 hours before the class allows you to use that deposit towards anything you like for 6 months.
- Canceling a PARTY (3+ ladies) within 72 hrs will result in loss of full payment. Cancelling a PRIVATE same day will result in loss of payment.
- Changing the start time and/or length of a PARTY within 72 hours of that party is subject to availability and will result in an additional fee (the same amount as your deposit) for the new booking.
- For PARTIES To change your number of attendees into a different pricing group, you must notify us via email 4 days or more prior to party to change your final balance. Changes to a lower pricing and/or refunds are not permitted within 3 days of your party. Any increase to the next pricing bracket within 3 days will be charged to the card on file along with an additional \$25 surcharge.
- Canceling or changing a PRIVATE (1-2 ladies) within 72-24 hrs of class will result in a rescheduling fee when rescheduling that class (\$55). Same day cancels cannot be made up.